



301 E. Sandusky St.
Findlay, OH 45840
rcrtg.com
(419) 581-6173

REQUIRED ACTION

BOOKMARK THE TICKET PORTAL LINK BELOW:

RCR Technology Group Ticket Portal

rcrtg.myportallogin.com

CLICK TO BOOKMARK

***Bookmarking the ticket portal link ensures uninterrupted access to the RCR Technology Group Ticket Portal. Saving and utilizing the ticket portal link will allow you to submit a ticket in the same manner as the taskbar icon. Taskbar icons may occasionally stop working or disappear due to system or browser updates. Please inform our team in the submitted ticket if either applies.**

HOW TO SUBMIT A HELP REQUEST

PREFERRED METHOD

RCR TICKET PORTAL

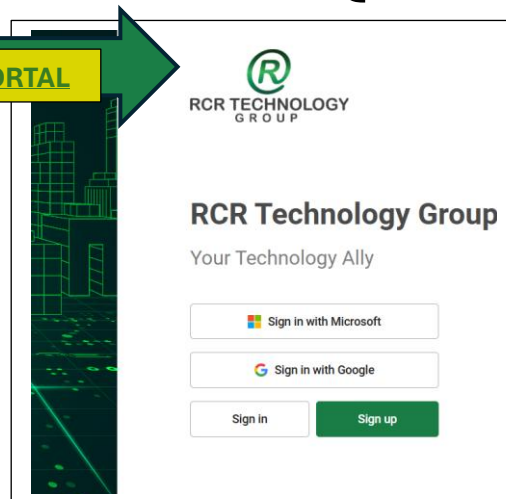
RCR Technology Group Ticket Portal

1. Sign in with Microsoft, Google, or create an account
2. Click Submit New Ticket
3. Select Help Desk → Service Ticket
4. Complete the form and submit

Attachments such as screenshots are encouraged

BACKUP METHODS

1. Email: Ticketing@RCRTG.com (Your ticket will be auto created.)
2. Phone: 419-581-6173 (Leave a voicemail if unanswered. Our system will create a ticket based on the information provided. In this instance, please ensure to provide your full name, phone number, and company.)



QUICK FAQ

What should I do if the RCR ticket portal icon is not working or missing? **Use your bookmarked link.**

What if I already have the RCR ticket portal icon? **We ask that you still bookmark the portal link.**

Who can submit tickets through the RCR ticket portal? **Any affected user unless internal rules apply.**

Where do I see active or previously submitted tickets? **In the RCR ticket portal dashboard. *(Based on permission access)**